

West Bengal Real Estate Regulatory Authority  
Calcutta Greens Commercial Complex (1<sup>st</sup> Floor)  
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM001286

Pallabi Gupta..... Complainant

Vs.

Samasth Infotainment Private Limited..... Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
04 <u>03.02.2026</u>	<p>Complainant along with her Advocate Subhankar Sanyal is present in today's hearing through online mode and physically respectively and signed the attendance sheet.</p> <p>Smt. Laxmi Biswas being the Authorized Representative of the Respondent Company is present in today's hearing through online mode by filing hazira through email.</p> <p>Ld. Advocate for the Complainant stated that the Respondent has not complied with the order of the Authority dated 30.10.2025 and the Complainant has not received further payment towards the principal amount paid by the Complainant. The Complainant prayed before the Authority for early refund of her hard earned money.</p> <p>The Respondent stated that due to financial crunches they failed to fulfill their commitment. She prayed for some more time to make the refund.</p> <p>Heard both the parties in detail.</p> <p>Now after hearing both the parties, the Authority is hereby pleased to give the following directions:-</p> <p>A. As per provision of section 18, of Real Estate (Regulation and Development) Act, 2016 read with Rule 18 of WBRERA Rules, the Respondent shall refund the Complainant the principal amount of Rs. <b>18,32,268/-</b> along with interest at the rate SBI PLR +2 per cent to be calculated from the date of payment of the principal amount by the Complainant till the date of refund of the same, by the Respondent, through bank transfer within <b>30(thirty) days</b> from the date of receiving this order of this Authority by speed post or by email whichever is earlier.</p>	

B. The Complainant shall send his bank account details within **3(three) days** from the date of receiving this order through email.

With this direction the instant complaint matter is hereby disposed of.

In case of non-compliance of this order of the Authority, the Complainant is at liberty to file an Execution Application before the Authority as per the Execution Regulation.

Let copy of this order be served to both the parties immediately.



(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority



(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority